

Grameen First Development Foundation (GFDF)**Terms of Use**

Page | 1

Document Control

Item	Details
Document Title	Terms of Use
Version	v1.2 - Draft
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Website	www.grameenfirst.org

1. About these terms

These Terms of Use govern access to and use of www.grameenfirst.org, operated by Grameen First Development Foundation ("GFDF", "Grameen First", "we", "us" or "our").

By using the website, you agree to these terms. If you do not agree, please discontinue use.

Our Privacy Policy explains how personal information is handled. Acceptance of these terms does not replace consent required for particular uses of personal information.

2. Purpose of the website

The website shares information about GFDF's organisation, programmes, community partnerships and opportunities to support or participate in its work.

We take reasonable care to present accurate information. Programme descriptions, opportunities, statistics and eligibility requirements may change. Published results should be read in the context of their stated reporting period.

Information about healthcare, government schemes, entitlements or livelihoods is provided for general awareness. It does not replace individual professional advice or decisions made by the relevant authority.

Submitting an enquiry does not guarantee admission to a programme, government benefits, employment, funding or any other service. Website enquiry channels are not intended for emergency assistance.

3. Responsible use

You agree to use the website lawfully and respectfully.

You must not:

- Submit fraudulent, misleading, abusive or unlawful material.
- Impersonate another person or falsely claim an association with GFDF.
- Attempt unauthorised access, introduce malicious software or disrupt website operations.
- Collect or misuse personal information about donors, staff, volunteers or community members.
- Use photographs or stories to identify, target, exploit or misrepresent individuals.
- Use GFDF's name or branding to solicit funds or represent a partnership without written authorisation.

We may restrict access where reasonably necessary to protect the website, its users or the communities we serve.

4. Website content and intellectual property

Unless otherwise indicated, website text, designs, photographs, videos, logos and other materials belong to GFDF or are used with permission.

You may link to our publicly available pages. You may also download or print material for personal, non-commercial reference, provided attribution and copyright notices are retained and the material is not misleadingly altered.

For other reproduction, adaptation, republication or commercial use, please seek permission from GFDF and, where relevant, the original rights holder. This does not restrict uses permitted by applicable law.

Photographs and personal stories are not freely reusable merely because they appear on the website. Permission for GFDF to publish an image does not automatically permit its use by another organisation.

Use of GFDF's name or logo must not suggest endorsement, sponsorship or partnership without written approval.

5. Information you submit

Please provide accurate information relevant to your enquiry or application. Submit information about another person only where you have appropriate authority or consent.

By submitting material, you permit GFDF to use it to assess and respond to your request, subject to our Privacy Policy. Submission does not transfer ownership of your material or automatically authorise its public use.

A website submission alone does not create an employment, consultancy, volunteering, partnership or other contractual relationship. Such arrangements require separate confirmation and, where appropriate, written agreements.

6. Donations and financial support

Please donate only through channels officially identified by GFDF. If you are uncertain about a payment request or bank details, verify them with finance@grameenfirst.org before transferring funds.

Donations are voluntary. Any accepted restriction or designated purpose should be recorded in writing. Where GFDF cannot fulfil an agreed restriction, we will contact the donor to discuss an appropriate resolution.

Receipts and tax-related documentation will be issued where applicable, subject to receipt of the required donor information and legal requirements. The website does not guarantee that every contribution qualifies for a tax deduction.

If a contribution may originate from a foreign source, please contact GFDF before transferring funds. Acceptance is subject to applicable law and any required registration or prior permission.

For a duplicate payment, suspected unauthorised transaction or donation made in error, promptly contact finance@grameenfirst.org with the date, amount and transaction reference. We will review the circumstances and explain the available resolution, subject to applicable law and payment-provider procedures.

Please never send passwords, PINs or OTPs when seeking assistance.

7. Volunteering, employment and visits

Expressions of interest are subject to programme needs, availability, suitability and any required screening or documentation.

Visits to programme locations must be arranged and confirmed in advance. Participation may require compliance with GFDF's safeguarding, confidentiality, photography, health and safety, and other relevant policies.

No visitor or volunteer may independently photograph, interview or publish identifiable information about community members without the required permissions.

8. External links and related organisations

Page | 4

The website may link to government portals, partners, payment services and other external resources. These services operate under their own terms and privacy policies. A link does not, by itself, establish GFDF's endorsement of every statement or service offered.

Grameen First Eco-Business Foundation is a separate organisation. Unless expressly stated otherwise, these terms apply to GFDF's website and do not govern transactions or services provided by that organisation.

9. Availability and responsibility

We aim to keep the website useful and accessible, but availability may be affected by maintenance, technical issues or circumstances beyond our reasonable control.

To the extent permitted by law, GFDF is not responsible for indirect or consequential losses arising from website use, or losses caused by external services beyond its reasonable control.

Nothing in these terms excludes responsibility for fraud, wilful misconduct, gross negligence or any liability that cannot lawfully be excluded. Your mandatory statutory rights remain unaffected.

10. Applicable law and changes

These terms are governed by the laws of India. Disputes are subject to courts or other competent forums having jurisdiction under applicable law.

We may revise these terms as the website or our activities develop. Updated terms will be published with their effective date. Changes will operate prospectively and will not override existing written agreements or accrued legal rights.

If any provision is found unenforceable, the remaining provisions will continue to apply to the extent permitted by law.

11. Contact us

Grameen First Development Foundation

Mokhada Arogya Seva Kendra, Morkhadak Village
Off Palghar-Nashik Highway, Taluka Mokhada
District Palghar, Maharashtra - 401404, India

General enquiries: info@grameenfirst.org

Donation enquiries: finance@grameenfirst.org

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